

### **Amendments of the Claims:**

A detailed listing of all claims in the application is presented below. This listing of claims will replace all prior versions, and listings, of claims in the application. All claims being currently amended are submitted with markings to indicate the changes that have been made relative to immediate prior version of the claims. The changes in any amended claim are being shown by strikethrough (for deleted matter) or underlined (for added matter).

1. (Currently amended) A method ~~for preparing warranty claims~~, comprising:  
compiling a computer accessible database, said database listing all vehicles on which  
warranty claims could be prepared for a user, listing all parts for each vehicle so  
listed, listing the original equipment manufacturers standard repair time allowed  
for repair for each such part, listing the proper failure and cause codes required by  
the original equipment manufacturer for each such part, and containing the  
original equipment manufacturer's standard form for a warranty claim; and  
providing a computer program for accessing and processing information from the  
aforesaid database, the program providing a listing of vehicle parts for a particular  
vehicle listed in the database when the user indicates a particular vehicle in the  
database, providing the original equipment manufacturer's standard repair time  
allowed for repair when the user indicates a particular part, providing the original  
equipment manufacturer's proper failure and cause codes when the user indicates  
a particular part, and preparing a warranty claim on the original equipment  
manufacturer's standard form for a warranty claim based on the aforesaid  
information.
2. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim  
1, wherein the vehicles are indexed in the database using some portion of each vehicle's official  
vehicle identification number such that the user indicates a particular vehicle by said portion.

3. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 1, wherein the vehicles are indexed in the database using a vehicle identification number assigned by the user such that the user indicates a particular vehicle by said number.

4. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 1, wherein vehicle parts for each vehicle are indexed in the database by vehicle systems, the program provides a listing of such systems when the user indicates a particular vehicle, and the program provides a listing of parts in a vehicle system when the user designates a particular vehicle system.

5. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 1, wherein the computer program further prepares a work summary based on the aforesaid information.

6. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 1, wherein the program can save the warranty claim and the information used in developing the warranty claim in a computer file for future access, research and tracking.

7. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 1, wherein said database further includes a listing of bills of materials for the vehicles and a listing of the parts set forth in each of said bills of materials for the vehicles, and said program provides a listing of bills of material for a vehicle when the user indicates that vehicle, provides parts for a particular bill of materials when the user indicates that bill of materials, provides the original equipment manufacturer's standard repair time allowed for repair when the user indicates a particular part, provides the original equipment manufacturer's proper failure and cause codes when the user indicates a particular part, and can prepare a warranty claim on the original equipment manufacturer's standard form for a warranty claim based on the aforesaid information.

8. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 1, wherein said database further includes supplier numbers for parts, and said program can operate fully using supplier numbers as well as original equipment manufacturer's numbers.

9. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 1, wherein a single code number is used in the database to denote each part and the original equipment manufacturers standard repair time for that part, and is used by the computer program to link these to the proper failure and cause codes required by the original equipment manufacturer for the part, and the original equipment manufacturer's standard form for a warranty claim for that part.

10. (Currently amended) A method ~~for preparing warranty claims~~, comprising: compiling a computer accessible database, said database listing all vehicles on which warranty claims could be prepared for a user, listing all vehicle systems for each vehicle so listed, listing all parts for each vehicle system so listed, listing the original equipment manufacturers standard repair time allowed for repair for each such part, listing the proper failure and cause codes required by the original equipment manufacturer for each such part, and containing the original equipment manufacturer's standard form for a warranty claim; and providing a computer program for accessing and processing information from the aforesaid database, the program providing a listing of vehicle systems for a particular vehicle listed in the database when the user indicates a particular vehicle in the database, providing a listing of vehicle parts in that system when the user indicates a particular system, providing the original equipment manufacturer's standard repair time allowed for repair when the user indicates a particular part, providing the original equipment manufacturer's proper failure and cause codes when the user indicates a particular part, preparing a work summary based on the aforesaid information, and preparing a warranty claim on the original equipment manufacturer's standard form for a warranty claim based on the aforesaid information.

11. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 10, wherein the vehicles are indexed in the database using some portion of each vehicle's official vehicle identification number such that the user indicates a particular vehicle by said portion.

12. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 10, wherein the vehicles are indexed in the database using a vehicle identification number assigned by the user such that the user indicates a particular vehicle by said number.

13. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 10, wherein the program can save the warranty claim and the information used in developing the warranty claim in a computer file for future access and research.

14. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 10, wherein said database further includes a listing of bills of materials for the vehicles and a listing of the parts set forth in each of said bills of materials for the vehicles, and said program provides a listing of bills of material for a vehicle when the user indicates that vehicle, provides parts for a particular bill of materials when the user indicates that bill of materials, provides the original equipment manufacturer's standard repair time allowed for repair when the user indicates a particular part, provides the original equipment manufacturer's proper failure and cause codes when the user indicates a particular part, and can prepare a warranty claim on the original equipment manufacturer's standard form for a warranty claim based on the aforesaid information.

15. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 10, wherein said database further includes supplier numbers for parts, and said program can operate fully using supplier numbers as well as original equipment manufacturer's numbers.

16. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 10, wherein a single code number is used in the database to denote each part and the original equipment manufacturers standard repair time for that part, and is used by the computer program to link these to the vehicle system for the part, the proper failure and cause codes required by the original equipment manufacturer for the part, and the original equipment manufacturer's standard form for a warranty claim for that part.

17. (Currently amended) A method ~~for preparing warranty claims~~, comprising:

compiling a computer accessible database, said database listing all vehicles on which warranty claims could be prepared for a user, listing all vehicle systems for each vehicle so listed, listing all parts for each vehicle system so listed, listing the original equipment manufacturers standard repair time allowed for repair for each such part, listing the proper failure and cause codes required by the original equipment manufacturer for each such part, containing the original equipment manufacturer's standard form for a warranty claim, listing all bills of materials for the vehicles, and listing all parts set forth in each of said bills of materials for the vehicles; and

providing a computer program for accessing and processing information from the aforesaid database, the program providing a listing of vehicle systems for a particular vehicle listed in the database when the user indicates a particular vehicle in the database, providing a listing of vehicle parts in that system when the user indicates a particular system, providing a listing of bills of material for a vehicle when the user indicates that vehicle, providing a listing of parts for a particular bill of materials when the user indicates that bill of materials, providing the original equipment manufacturer's standard repair time allowed for repair when the user indicates a particular part, providing the original equipment manufacturer's proper failure and cause codes when the user indicates a particular part, preparing a work summary based on the aforesaid information, and preparing a warranty claim on the original equipment manufacturer's standard form for a warranty claim based on the aforesaid information.

18. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 17, wherein the vehicles are indexed in the database using some portion of each vehicle's official vehicle identification number such that the user indicates a particular vehicle by said portion.

19. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 17, wherein the vehicles are indexed in the database using a vehicle identification number assigned by the user such that the user indicates a particular vehicle by said number.

20. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 17, wherein the program can save the warranty claim and the information used in developing the warranty claim in a computer file for future access and research.

21. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 17, wherein said database further includes supplier numbers for parts, and said program can operate fully using supplier numbers as well as original equipment manufacturer's numbers.

22. (Currently amended) A method ~~for preparing warranty claims~~ as set forth in claim 17, wherein a single code number is used in the database to denote each part and the original equipment manufacturers standard repair time for that part, and is used by the computer program to link these to the vehicle system for the part, the proper failure and cause codes required by the original equipment manufacturer for the part, the original equipment manufacturer's standard form for a warranty claim for that part, and bills of material for the vehicle containing that part.

23. (New) A method, comprising:  
compiling a computer accessible database containing information on a group of vehicles, said information including a listing of the vehicles, a listing of parts used in the assemblage of each such vehicle, and items of information including images related to each such part, where each vehicle is linked to the list of parts used in the assemblage of that vehicle, and where each part is linked to items of information related to that part via a single Code linked to that part and to the items of information related to that part; and  
providing a computer program for accessing and processing information from the aforesaid database, the program allowing the user to search said database and obtain linked database information.

24. (New) A method as described in claim 23, above, wherein said items of information include at least one of original equipment manufacturers' standard repair times allowed for repair of each part, proper failure and cause codes required by the original equipment manufacturer for each part, standard forms for warranty claims for the original equipment manufacturers of each part, official vehicle identification numbers for each vehicle of the group, user assigned vehicle identification numbers for each vehicle of the group, vehicle systems for each part, bills of materials for each vehicle of the group, supplier numbers for all parts on all bills of materials for any vehicle of the group, vehicle systems for each vehicle of the group, vehicle parts for each vehicle system, and images of any of the aforesaid items.

25. (New) A method as set forth in claim 23, wherein the program can provide a listing of vehicle parts for a particular vehicle listed in the database when the user indicates a particular vehicle in the database.

26. (New) A method as set forth in claim 23, wherein the program can provide the original equipment manufacturer's standard repair time allowed for repair when the user indicates a particular part.

27. (New) A method as set forth in claim 23, wherein the program can provide the original equipment manufacturer's proper failure and cause codes when the user indicates a particular part.

28. (New) A method as set forth in claim 23, wherein the program can prepare a warranty claim on the original equipment manufacturers' standard form for a warranty claim.

29. (New) A method as set forth in claim 23, wherein the vehicles are indexed in the database using some portion of each vehicle's official vehicle identification number such that the user indicates a particular vehicle by said portion.

30. (New) A method as set forth in claim 23, wherein the vehicles are indexed in the database using a vehicle identification number assigned by the user such that the user indicates a particular vehicle by said number.

31. (New) A method as set forth in claim 23, wherein vehicle parts for each vehicle are indexed in the database by vehicle systems.

32. (New) A method as set forth in claim 23, wherein the program can provide a listing of vehicle systems when the user designates a particular vehicle.

33. (New) A method as set forth in claim 23, wherein the program can provide a listing of parts in a vehicle system when the user designates a particular vehicle system.

34. (New) A method as set forth in claim 23, wherein the computer program can provide a work summary.

35. (New) A method as set forth in claim 23, wherein the program can save a warranty claim and the information used in developing the warranty claim in a computer file for future access, research and tracking.

36. (New) A method as set forth in claim 23, wherein said database includes a listing of bills of materials for the vehicles and a listing of the parts set forth in each of said bills of materials for the vehicles, and said program can provide a listing of bills of material for a vehicle when the user designates that vehicle.

37. (New) A method as set forth in claim 23, wherein the program can provide parts for a particular bill of materials when the user indicates that bill of materials, can provide the original equipment manufacturer's standard repair time allowed for repair when the user indicates a particular part, can provide the original equipment manufacturer's proper failure and cause codes when the user indicates a particular part, and can prepare a warranty claim on the original equipment manufacturer's standard form for a warranty claim based on the aforesaid information.

38. (New) A method as set forth in claim 23, wherein said database further includes supplier numbers for parts, and said program can operate fully using supplier numbers as well as original equipment manufacturer's numbers.

39. (New) A method as set forth in claim 24, wherein the program can provide a listing of vehicle parts for a particular vehicle listed in the database when the user indicates a particular vehicle in the database.

40. (New) A method as set forth in claim 24, wherein the program can provide the original equipment manufacturer's standard repair time allowed for repair when the user indicates a particular part.



41. (New) A method as set forth in claim 24, wherein the program can provide the original equipment manufacturer's proper failure and cause codes when the user indicates a particular part.

42. (New) A method as set forth in claim 24, wherein the program can prepare a warranty claim on the original equipment manufacturers' standard form for a warranty claim.

43. (New) A method as set forth in claim 24, wherein the vehicles are indexed in the database using some portion of each vehicle's official vehicle identification number such that the user indicates a particular vehicle by said portion.

44. (New) A method as set forth in claim 24, wherein the vehicles are indexed in the database using a vehicle identification number assigned by the user such that the user indicates a particular vehicle by said number.

45. (New) A method as set forth in claim 24, wherein vehicle parts for each vehicle are indexed in the database by vehicle systems.

46. (New) A method as set forth in claim 24, wherein the program can provide a listing of vehicle systems when the user designates a particular vehicle.

47. (New) A method as set forth in claim 24, wherein the program can provide a listing of parts in a vehicle system when the user designates a particular vehicle system.

48. (New) A method as set forth in claim 24, wherein the computer program can provide a work summary.

49. (New) A method as set forth in claim 24, wherein the program can save a warranty claim and the information used in developing the warranty claim in a computer file for future access, research and tracking.

50. (New) A method as set forth in claim 24, wherein said database includes a listing of bills of materials for the vehicles and a listing of the parts set forth in each of said bills of materials for the vehicles, and said program can provide a listing of bills of material for a vehicle when the user designates that vehicle.

51. (New) A method as set forth in claim 24, wherein the program can provide parts for a particular bill of materials when the user indicates that bill of materials, can provide the original equipment manufacturer's standard repair time allowed for repair when the user indicates a particular part, can provide the original equipment manufacturer's proper failure and cause codes when the user indicates a particular part, and can prepare a warranty claim on the original equipment manufacturer's standard form for a warranty claim based on the aforesaid information.

52. (New) A method as set forth in claim 24, wherein said database further includes supplier numbers for parts, and said program can operate fully using supplier numbers as well as original equipment manufacturer's numbers.

53. (New) A method as set forth in claim 1, wherein the computer program automatically posts to a work summary based on the aforesaid information.

54. (New) A method as set forth in claim 1, wherein the program can save warranty claim and work summary history information used in developing the warranty claim in a computer file for future access, research and tracking.

55. (New) A method as set forth in claim 1, wherein said database further includes a listing and images of bills of materials for the vehicles and a listing and images of the parts set forth in each of said bills of materials for the vehicles, and wherein said program provides a listing of bills of material for a vehicle when the user indicates that vehicle, provides parts and images for a particular bill of materials when the user indicates that bill of materials, provides the original equipment manufacturer's standard repair time allowed for repair when the user indicates a particular part, provides the original equipment manufacturer's proper failure and cause codes when the user indicates a particular part, and can prepare a warranty claim on the original equipment manufacturer's standard form for a warranty claim based on the aforesaid information.

56. (New) A method as set forth in claim 10, wherein the program can automatically post to and save the warranty claim and the work summary information used in developing the warranty claim in a computer file for future access and research.

57. (New) A method as set forth in claim 23, wherein the computer program can provide a work summary, can provide a vehicle history file, and can link to another system for at least one of parts ordering and retrieval.

58. (New) A method as set forth in claim 24, wherein the computer program can post to a work summary and vehicle history file.